



### MyState broker update

Here's a few important messages we wanted to share with you;

- **Fixed rate establishment fee waiver** - A reminder that our current promotion of waiving the establishment fee (\$450) on all fixed rate applications, finishes on 30<sup>th</sup> April 2024.
- **Broker Pulse survey** – We'd love to hear from you. You can complete the Broker Pulse survey via our [unique link](#) (closes 30th April 2024).
- **Save this number** – Our Lending Operations team (including our credit assessment team) make outbound calls from [03 62357799](tel:0362357799) – save this number so you know whose calling when they ring.
- **Our SLA's** – for new apps is 5 business days. [Click here](#) for more information.

As always, don't hesitate to reach out to your [friendly BDM](#) for any support.

Kind regards,

**Team MyState**