

Good morning,

Please see below updated SLA messaging for **ME Bank**.

To commence initial assessment, up to **4 days for a PAYG** file and **4 days for Self-Employed**, if all information on the checklist is supplied in full at the lodgement stage.

To commence assessment on rework and MIR requests, up to **2 days for a PAYG file** and **2 days for Self-Employed**.

Please update your Aggregator software.

Cheers

Damian Luchow (he/him)
Business Support Consultant

E: Damian.Luchow@boq.com.au

I acknowledge the Traditional Custodians' ongoing connection to land, sea and community on the land I work and live on and throughout Australia. I pay my respects to the people, their cultures and to leaders past and present.