

Credit Hotline, ACC form, Self-Employed Workshop and Code of Conduct.



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# Broker update

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Hi,

We want to keep you up to date with some recent changes and share a few helpful reminders ahead of the holiday period.

## Your latest must-knows

### Credit Hotline support

Our Credit Hotline will be unavailable from **Wednesday 27 December 2023** to **Friday 12 January 2024**, inclusive.

You can access our Credit Policy via BrokerHub.

## Updates and reminders

**Updated Acknowledgements, Confirmation & Consents (ACC) form**

A reminder to always refer to BrokerHub and ApplyOnline for the latest version of our ACC form.

The current version is dated **November 2023**.

### **How to watch (or re-watch) our Self-Employed Broker Workshop**

Did you attend our recent Self-Employed Broker Workshop? If not, we've got your back!

You can watch a recording of the session, including the FAQ Panel via BrokerHub. Simply search 'Self-Employed Workshop'.

We look forward to seeing you at our next Broker Workshop in the new year.

### **Our updated Broker Code of Conduct**

We've recently updated our Westpac Group (Westpac, St.George, Bank of Melbourne & BankSA) Broker Code of Conduct. You can access the latest version on our Broker website or on BrokerHub.

You've got questions? We've got time to talk.



[stgeorge.com.au/brokers](https://stgeorge.com.au/brokers)



Call [1300 137 532](tel:1300137532)

Thanks,

**Your St.George team**

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Visit [St. George Access and Inclusion](#) for further information on our accessible products and services for people with disability.

**Things you should know:**

Conditions, credit criteria, fees and charges apply. Based on St. George Bank's credit criteria, residential lending is not available for Non-Australian resident borrowers. More information available at [stgeorge.com.au/brokers](http://stgeorge.com.au/brokers).

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