

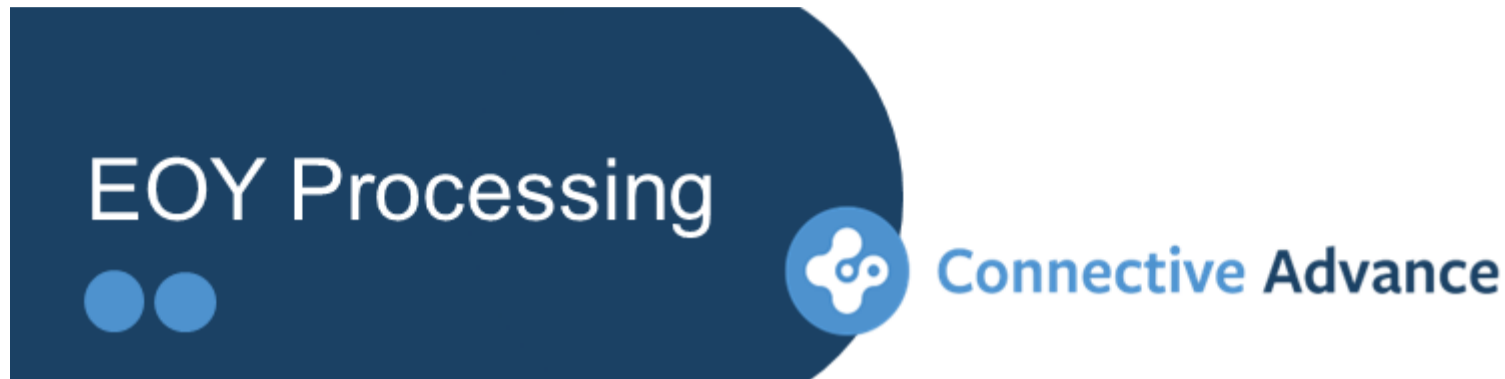
Hi,

To celebrate the festive season, our teams will be away from their computer on Friday 15/12/2023 from 12.30pm onwards for our office Christmas party. We will respond to your enquiries on Monday 18/12/2023.

Please note for Settlement on 18/12/2023:

- Loan documents would need to be certified by our solicitor panel by COB 14/12/2023.
- Settlement bookings for both Residential and Commercial close on Friday 15/12/2023 at 10.30am.

Please find below, our EOY processing timeline to share with your network.



With the holiday period fast approaching we recommend the following time frames for **Residential** applications that are seeking to settle **prior to Friday 22 December**.

- Submission by Weds 6 December
- Unconditional by Tues 12 December
- Docs returned by Mon 18 December
- Booked in with Lawyer by 2pm Thursday 21 December

Commercial applications will continue as per usual, however we are nearing the point of a non-guaranteed settlement prior to Xmas.

Please Note: our offices will be closed from COB Friday 22 December and re-open on Wednesday 3 January 2024. Team members will be on hand to attend to any urgent matters throughout the holiday period.

Thinktank..

A light beige rectangular box containing text and a graphic. On the left, the "Thinktank.." logo is at the top. Below it, the text reads: "Office closes Friday 22 December 2023 and reopens Wednesday 3 January 2024" and "Team members will be on hand to assist with urgent matters throughout". To the right of the text is a purple graphic of a stylized bomb with three teal lines radiating from its top, suggesting an explosion or a significant event.

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