

Your broker news.

What's new and essential
for you to know.



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access to your BrokerHub.**

Visit us

Hi,

We want to keep you up to date with some recent changes and share a few helpful reminders ahead of the holiday period.

Your latest must-knows.

Credit Hotline support.

Our Credit Hotline will be unavailable from **Wednesday 27 December 2023** to **Friday 12 January 2024**, inclusive.

You can access our Credit Policy via BrokerHub.

Updates and reminders.

Updated Acknowledgements, Confirmation & Consents (ACC) form.

A reminder to always refer to BrokerHub and ApplyOnline for the latest version of our ACC form.

The current version is dated **November 2023**.

How to watch (or re-watch) our Self-Employed Broker Workshop.

Did you attend our recent Self-Employed Broker Workshop? If not, we've got your back!

You can watch a recording of the session, including the FAQ Panel via BrokerHub. Simply search 'Self-Employed Workshop'.

We look forward to seeing you at our next Broker Workshop in the new year.

Our updated Broker Code of Conduct.

We've recently updated our Westpac Group (Westpac, St. George, Bank of Melbourne & BankSA) Broker Code of Conduct. You can access the latest version on our Broker website or on BrokerHub.

You've got questions? We've got time to talk.



1300 137 532 (Monday to Friday 8am - 5pm)



banksa.com.au/brokers

Thanks,

Your BankSA team



BankSA acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We pay our respects to Australia's First Peoples, and to their elders, past, present and future.

Accessibility support:

At any time, you can inform us how you would prefer to be contacted. If you are deaf and/or find it hard hearing or speaking with people who use a phone, you can reach us through the National Relay Service (NRS). To use the NRS, you can register by visiting <https://www.infrastructure.gov.au/media-communications-arts/phone/services-people-disability/accesshub/national-relay-service>

Visit [BankSA Access and Inclusion](#) for further information on our accessible products and services for people with disability.

Things you should know:

Conditions, credit criteria, fees and charges apply. Based on BankSA's credit criteria, residential lending is not available for Non-Australian resident borrowers. More information available at banksa.com.au/brokers.

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