Revealed: the secrets to simpler loan submissions | View online



## Resimac's new ApplyOnline tools can streamline and simplify loan applications for accredited brokers

Hi there,

Resimac-accredited brokers are encouraged to make the most of the new suite of tools recently launched on ApplyOnline:

- **eSign**: Sign loan applications and supporting documents electronically and securely.
- **NextGenID**: Enable clients to verify their identity using their own mobile device.
- **NextGen Access Seeker**: As well as accessing your client's credit report, a built-in analysis tool highlights any discrepancies with the application data.

Having these tools built into ApplyOnline makes pulling together everything brokers need for a loan application simpler and more convenient.

Pro tip: Brokers should have a quick chat to clients about how to use the NextGenID tool effectively, as up to 60% of applications are delayed due to a failed ID check:

- Make sure they're using the original ID document (taking a photo of a screen or using a screenshot from a driver's license app doesn't work);
- For drivers licenses, take a photo of the back of the card as well, as this sometimes shows a new address;
- Ensure light sources aren't reflecting off the ID document; and
- Take selfies against a blank wall, with no other objects or people in the background.

Want to know more? Here are some instructional videos that explain how these tools work.

- eSign
- NextGenID
- Access Seeker

Kind regards,

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## Get in touch

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