



Updated Mortgage, Loan Contracts and Terms & Conditions

Effective **9 November 2023** our Mortgage, Loan Contracts and Terms & Conditions will be updated so they are more transparent and easier to understand.

As a result, there are some important actions required.

What you need to do

Please ensure all mortgage documentation issued prior to **9 November 2023** is executed before **8 November 2023**.

Any mortgage document not executed (signed) by **8 November 2023**, may need to be reissued to the customer.

Please note in these instances there will be no additional costs incurred to the customer.

Expired Documentation

If customers execute loan documentation on or after **9 November 2023** that was issued prior to **9 November 2023**, they will be notified via mail and provided information regarding the changes.

Note: Our Authority to Discharge form has also been updated effective **9 November 2023**. Please refer to our previous communication sent 26 October 2023 for further information.

Thank you for your assistance and if you have any questions, please contact Select Assist on 1300 738 336 or your Partner Relationship Manager.

Regards,

Natalie Sheehan
Head of Broker Distribution



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