

Email not displaying correctly? [View in browser](#)



# Broker News Operational Update

---

## In this edition:

- [Changes to your ANZ Residential Broker Team](#)
- [Updates to Base Rate Conversion Factors \(BRCF\)](#)
- [Unused Account Closures – Equity Manager and ANZ One Offset Accounts](#)
- [Lock Rate Reminder](#)



### **Changes to your ANZ Residential Broker Team**

We have made some changes to our ANZ Residential Broker Team!

[Read more](#)

---



### **Updates to Base Rate Conversion Factors (BRCF)**

Base Rate Conversion Factors (BRCF) has been updated.

[Read more](#)

---



### **Unused Account Closures – Equity Manager and ANZ One Offset Accounts**

Effective Monday 30 October, ANZ will be closing unused Equity Manager and ANZ one Offset accounts.

[Read more](#)

---



### **Lock Rate Reminder**

Reminder: Don't forget to discuss the option of Lock Rate to your customers as part of your fixed rate conversations.

[Read more](#)

---

## Contact us



### Chat via Broker Portal

It's a quicker way to get answers  
[Get started](#)



### General enquiries

[1800 812 785](tel:1800812785)



### Visit us online [Broker Portal](#)

This email has been sent to [product@connective.com.au](mailto:product@connective.com.au) as you provided your email address as part of your contact details. If you have been sent this communication in error, [click here](#) to contact us. This communication is authorised by Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 57 522. Australian Credit Licence Number 234527. ANZ's colour blue is a trade mark of ANZ.

© Australia and New Zealand Banking Group Limited (ANZ) 2021 ABN 11 005 357 522.

- [View our Privacy Statement](#)
- [Terms of Use](#)