

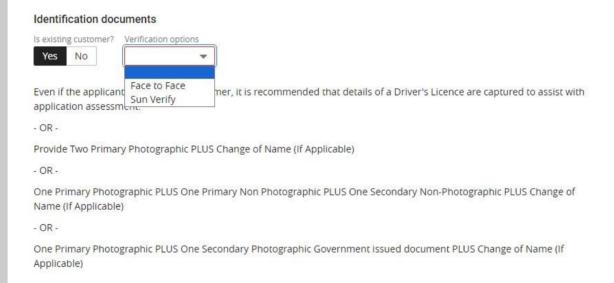
Aggregator Special Notice

Wednesday 15 November 2023

Suncorp Bank is rolling out the following changes in the November ApplyOnline (AOL) update, effective from 20 November 2023 in your platforms. These will be communicated to brokers via email by Wednesday 15 November 2023.

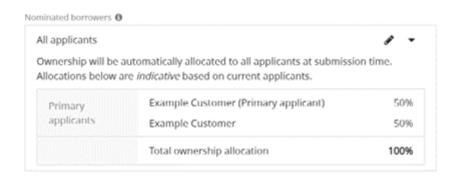
Identification Options

A new Identification Options in the applicant tab in ApplyOnline allows brokers to capture if a customer's identification has been confirmed face-to-face or through SunVerify. The selection will populate the documentation tile that is required for each selection.



Joint nomination preference

Brokers can now capture a customer's joint nomination preference for home loan statements at the time of application. Once submitted, the preference will automatically be applied to the loan at settlement.



Personal and business liabilities

ApplyOnline will now allow a broker to capture the owing balance of personal and business liabilities as \$0.

Having trouble downloading attachments? Ensure your browser settings are configured to download attachments or try a different browser such as Microsoft Edge, Firefox or Safari.



Should you have any enquiries regarding the above changes, please don't hesitate to email us at BrokerPartnershipsOperations@suncorp.com.au.

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