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BROKER MATTERS

What's new and important to know

Hi, we're constantly looking for ways to help you and your customers, including keeping you up to date with the latest information and policy changes.

From **9 October 2023**, (unless specifically noted otherwise), the following changes will apply for new and existing customers and new applications, including applications for an increase to an existing loan or any servicing/variation activity requiring a serviceability assessment.

Policy changes.

Medico LMI Waiver to help essential workers.

To further help Medical Professionals get into their own homes sooner, we're updating our Medico LMI waiver policy to allow up to 95% LVR+ with LMI waived for eligible occupations with no income threshold, up to a maximum loan amount of \$5 million for all loan scenarios. The Medical Professionals included in this policy are: Dentists, General Practitioners, Medical Specialists and Hospital-employed Doctors (e.g. Intern, Resident, Registrar and Staff Specialist). Other Medical Professions are still eligible for up to 90% LVR+ LMI Waiver, subject to meeting minimum income threshold of \$90k per annum.

Learn more



Many happy returns.

Celebrating 50 years of getting people home safely.

By contributing to your community's Westpac Lifesaver Rescue Helicopter Service*, you can help make a significant impact by supplying essential resources, training, and equipment.

Donate

Income Verification made easier.

We've simplified the document requirements for non-base income by removing multiple verification requirements.

Find out more

Security Collateral offered is 100% owned by guarantor.

From now on, a borrower must have ownership percentage in either the property being purchased, or at least one of the security collateral(s) being offered in an application.

Security collateral(s) offered in an application cannot be all solely owned by the guarantor(s) i.e., borrower has no ownership percentage in the new property or any security collateral(s) being offered.

Find out more

Enhancements to ApplyOnline and BrokerHub.

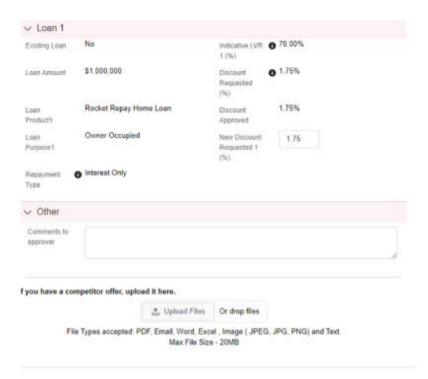
ApplyOnline.

To provide you and your customers a faster outcome, ApplyOnline will now prompt you when LMI premium information is missing, in scenarios where your customers' LVR⁺ exceeds 80% and one of our LMI Waiver Policies are not applicable.

BrokerHub.

We've listened to your feedback and made updates to our BrokerHub Pricing tool. You'll notice the below enhancements:

1. You can now upload further information, such as competitor quotes in the 'Pricing Escalations Form' for existing pricing requests, removing the need for you to contact us separately.



- 2. Updated instructions to provide you more information on 'Next Steps'.
- 3. Improved visibility of pricing outcome by displaying the Standard, Current and Customer Rate.



We're here to help.



(8:30am - 7:00pm AEST)

Accessibility support.

At any time, you can inform us how you would prefer to be contacted. If you are deaf and/or find it hard hearing or speaking with people who use a phone, you can reach us through the National Relay Service (NRS). To use the NRS, you can register here: https://www.infrastructure.gov.au/media-communications-arts/phone/services-people-disability/accesshub/national-relay-service

Visit <u>Westpac Access and Inclusion</u> for further information on our accessible products and services for people with disability.

Westpac acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We pay our respects to Australia's First Peoples, and to their elders, past, present and future.



Things you should know

Conditions, credit criteria, fees and charges apply. Based on Westpac's credit criteria, residential lending is not available for Non-Australian resident borrowers. More information available at westpac.com.au/brokers.

- + LVR: stands for the initial <u>loan to value ratio</u>. LVR is the amount of your loan compared to the Bank's valuation of your property offered to secure your loan expressed as a percentage. Home loan rates for new loans are set based on the initial LVR and won't change during the life of the loan as the LVR changes.
- * Donations to Westpac Lifesaver Rescue Helicopter Services around Australia are administered by GoFundraise. By clicking "Donate" you will make a donation via GoFundraise to the Westpac Lifesaver Helicopter Rescue Service of your choice. Westpac Group does not receive a commission or financial benefit from donations to the Westpac Lifesaver Rescue Helicopter Service. Each Westpac Lifesaver Rescue Helicopter Service is endorsed by the ATO as a Deductible Gift Recipient. Donations of more than AUD\$2 are tax deductible. © Westpac Banking Corporation ABN 33 007 457 141 AFSL and Australian credit licence 233714. The Westpac Group, 275 Kent Street, Sydney, NSW 2000, AUSTRALIA.

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