

Good afternoon,

We would like to share some updates to our Home Lending turnaround times.

Please see below for our current turnaround time position, with the changes highlighted in **yellow**. These are also available on our [Suncorp Bank Broker Portal](#).

Credit Assessment - Time to Decision*
Business days from when all docs received in AOL

Suncorp Bank SunLight
48hrs

[Find out more](#)

Elevate Accredited, PAYG and Basic Self Employed
Purchase & Pre-Approval Conversion
5 Days
Refinance, Construction, Add & Equity Loan
6 Days

Elevate Gold, PAYG and Basic Self Employed
Purchase & Pre-Approval Conversion
5 Days
Refinance, Construction, Add & Equity Loan
5 Days

In-flight assessment
3 Days
Conditional Pre-Approval
2 Days
Documents Generation
4 Days
Purchase & Refinance Settlement
5 Days
Add & Equity Loan Settlement
3 Days

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