

Good afternoon,

We would like to share some updates to our Home Lending turnaround times.

Please see below for our current turnaround time position, with the changes highlighted in yellow. These are effective immediately and also available on our [Suncorp Bank Broker Portal](#).

Credit Assessment - Time to Decision* Business days from when all docs received in AOL			
Suncorp Bank SunLight 48hrs Find out more			
Elevate Accredited, PAYG and Basic Self Employed		Elevate Gold, PAYG and Basic Self Employed	
Purchase & Pre-Approval Conversion 5 Days	Refinance, Construction, Add & Equity Loan 10 Days	Purchase & Pre-Approval Conversion 5 Days	Refinance, Construction, Add & Equity Loan 8 Days
In-flight assessment 3 Days			
Conditional Pre-Approval 2 Days			
Documents Generation 7 Days			
Purchase & Refinance Settlement 7 Days			
Add & Equity Loan Settlement 5 Days			

Kind regards,

I acknowledge the Traditional Custodians of the land and pay my respects to Elders past, present and emerging.

Privacy

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