

## ApplyOnline Resubmission Temporarily Unavailable - Update

We have been advised by Nextgen, the ApplyOnline eSign resubmission error is in the process of being resolved.

All impacted applications will be corrected by close of business **Tuesday 31 October 2023** and please continue to implement the manual workaround for any affected submissions.

Nextgen are continuing to monitor applications and will manually progress if required.

For any urgent deals, the broker has the workaround option to clone and resubmit.

Thank you for your patience and please contact Select Assist on 1300 738 336 or your Partner Relationship Manager if you have any questions.

Regards,

Natalie Sheehan Head of Broker Distribution



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