



Why has ME stopped accepting new Credit Card applications?

ME recently launched ME Go, a new banking experience for deposits customers. Over the coming years, we'll be adding more products to our new platform, including home loans and more.

We're making some changes to simplify our product offering as we continue our transformation, and will be removing the ME Frank Credit Card from sale from Monday, 2 October 2023.

I've already submitted an application with a ME Frank Credit Card attached, will this still be processed?

If you complete and submit an application with a ME Frank Credit Card before the 2nd of October and the application is **approved** by COB 17 October 2023, the credit card will be processed.

If the home loan application is **not approved** by COB 17 October 2023, the credit card will not be processed.

It's Monday, 2 October and I can still see the option for a Frank Credit Card in ApplyOnline, can I include a credit card?

This change will be updated in ApplyOnline for Brokers in the November change release. Until then, please ensure you do not offer customers the Frank Credit Card as this product will no longer be available.

How can my clients apply for a Credit Card with ME?

From 2nd October 2023, ME is not accepting new credit card applications.

If a customer wants a credit card, what are the alternatives?

ME will no longer have a credit card product available for customers.