

Good afternoon,

We would like to share some updates to our home lending turnaround times.

Please see below for our current turnaround time position, with the changes highlighted in yellow.

These are also available on the [Suncorp Broker Portal](#) and our Suncorp public site.

\* Comprehensive self employed deals will increase by 15 days

<b>Credit Assessment - Time to Decision*</b> Business days from when all docs received in AOL			
<b>Suncorp Bank SunLight</b> 48hrs <a href="#">Find out more</a>			
<b>Elevate Accredited, PAYG and Basic Self Employed</b>		<b>Elevate Gold, PAYG and Basic Self Employed</b>	
Purchase & Pre-Approval Conversion 3 Days	Refinance, Construction, Add & Equity Loan 4 Days	Purchase & Pre-Approval Conversion 3 Days	Refinance, Construction, Add & Equity Loan 3 Days
In-flight assessment 3 Days			
Conditional Pre-Approval 2 Days			
Documents Generation 4 Days			
Purchase & Refinance Settlement 5 Days			
Add & Equity Loan Settlement 3 Days			

This e-mail is sent by Suncorp Group Limited ABN 66 145 290 124 or one of its related entities "Suncorp".

Suncorp may be contacted at Level 23, 80 Ann Street, Brisbane or on 13 11 55 or at [suncorp.com.au](http://suncorp.com.au).

Important Notice: This email may contain an individual's personal information (including sensitive information). Our handling of this information is subject to privacy laws. As an authorised recipient, please ensure that you take reasonable steps to protect and ensure the security of the information.

The content of this e-mail is the view of the sender or stated author and does not necessarily reflect the view of Suncorp. The content, including attachments, is a confidential communication between Suncorp and the intended recipient. If you are not the intended recipient, any use, interference with, disclosure or copying of this e-mail, including attachments, is unauthorised and expressly prohibited. If you have received this e-mail in error please contact the sender immediately and delete the e-mail and any attachments from your system.