

Update | Request to Release Security Changes

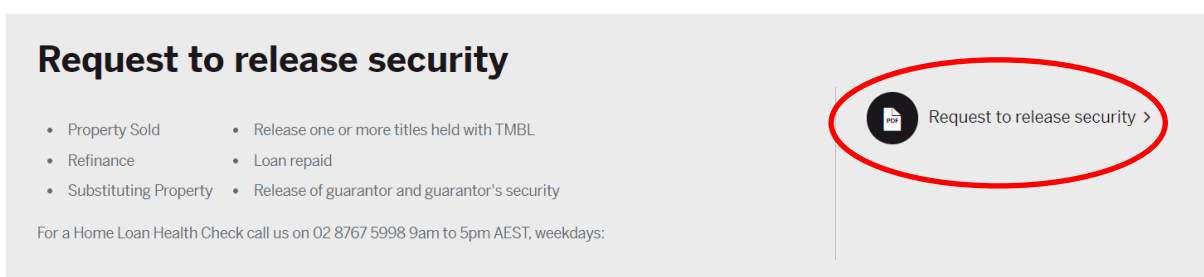
Effective Monday, 11 September 2023, Teachers Mutual Bank Limited (TMBL) has made changes to how a *Request to Release Security* form is lodged with the Bank.

What are the changes?

The *Request to Release Security* form on the TMBL Broker Portal has been removed and replaced with an interactive form.

How do I access and complete the new form?

1. Click on the *Request to release security* link, which can be found on the Forms page of the TMBL Broker Portal.



2. Our new interactive form will open. Enter the client details along with your broker details and click **Next**.

NB: Please ensure the clients First Name and Surname match the account details they have listed with the Bank.



Issue date: 11 September 2023

Issue no. 287

3. Select the reason for the request and click **Submit**.

TEACHERS MUTUAL BANK LIMITED

Please select reason for the request:

- Property sold
- Refinance
- Substituting Property
- TMBL release one or more titles
- Loan repaid
- Release of guarantor and guarantor's security

Submit

Teachers Mutual Bank Health Professionals Bank Firefighters Mutual Bank UniBank

Firefighters Mutual Bank, Health Professionals Bank, Teachers Mutual Bank and UniBank are divisions of Teachers Mutual Bank Limited ABN 30 087 650 459 AFSL/Australian Credit Licence No 238981

What happens next?

The reason for the request to release security will determine next steps:

Reason

- Property sold
 - Release of guarantor
 - Loan repaid
 - Substitution of security
 - Release of title
- Request to Release Security* form emailed to client within the hour.
- If the Bank does not have the client's email on file, or the email is undeliverable, the form will be mailed to the client.
- Refinance
- Call: 02 8767 5997
9am to 5pm AEST Weekdays

Further Information

For all other latest news, you can visit the TMBL Broker portal (<https://broker.tmbank.com.au>) or contact your Broker Development Manager on **1300 TMBank** or email broker@tmb.com.au.

Mark Middleton
Head of Third Party Distribution

Important information:

Please note – Membership eligibility applies to join the Bank. All applications for credit are subject to our responsible lending criteria. Fees and charges apply. You can find our [Consumer Lending Terms and Conditions](#) available online or from any of our offices. *Scheme eligibility criteria apply.

