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# Aggregator Special Notice

Thursday 10 August 2023

## Simplifying Business Banking customer letters.

**Suncorp Business Banking is simplifying the Letter of Offer and Letter of Variation for customers with lending of over \$1 million.**

The new letters 'go live' on Monday 14 August 2023 which improve the customer experience and support shorter turnaround times.

More information will be included upfront in these letters, including fees, charges and commissions.

We're also simplifying the way we classify businesses and identifying in the contract if a customer is a large business customer or not, for the purposes of additional provisions in the agreement and securities.

Brokers are encouraged to contact their SME Business Development Manager for any questions.

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Should you have any enquiries regarding the above changes, please don't hesitate to email us at [BrokerPartnershipsOperations@suncorp.com.au](mailto:BrokerPartnershipsOperations@suncorp.com.au).

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