

Continue reading below or [view in your browser](#)



Our home loan processing times

Hi,

We're getting in touch to update you on our processing times as at **Monday 14 August 2023** for fully packaged deals as per our [application checklist](#).

Vetting – average time to pick up file

4 hours

Average time to credit assessment

4 hours

[Important information](#) | [Privacy policy](#)

The timeframe quoted above is an average time to assessment and some files may be assessed before or after this timeframe based on daily volumes. If you haven't received a back channel message (BCM) within 24 hours of our advised timeframe, you can contact the broker support line on 1800 174 945.

This information is provided by Macquarie Bank Limited Australian Credit Licence 237502 for the use of licensed and accredited brokers only. In no circumstances is it to be used by a potential client for the purposes of making a decision about a financial product or class of products. Please note that all of our calls at Macquarie are recorded. Our Privacy Policy covers how we handle your information.