



Weekly turnaround time update



*if required

Hi.

Our turnaround times as of Monday 12 June 2023* are:

- Pick up & pre-assessment (file review) – **7 business days**
- More information required - **4 business days**
- Credit review/LMI - **2 business days**
- Post assessment (conditions returned) - **4 business days**

***Please note turnaround times change daily.**

The above is based on deals being submitted with all supporting documents as required. Missing information will further impact the above turnaround times for submissions.

Pre-approvals reminder

We are only accepting pre-approval applications for existing P&N members.

Process improvement

Please note that from Tuesday 30 May, you will no longer be required to submit the Home Loan Application Form for most applications (with the exception of guarantor deals). ApplyOnline will be updated to reflect this change.

Introducing self-service loan repayment scheduling for your clients

In response to valuable customer and team feedback, we are pleased to offer your clients the ability to manage their scheduled home or personal loan repayments via Internet Banking. This might be useful when their repayments change as a result of rate changes, or they voluntarily wish to change their repayment over and above their minimum contractual repayments.

Rates and offers

When your clients refinance their home with P&N Bank they get

\$3K CASHBACK

Limited time only. Eligibility criteria apply.



Eligibility conditions, lending criteria, fees and charges apply. Banking and Credit products issued by Police & Nurses Limited (P&N Bank) ABN 69 087 651 876 AFSL/Australian Credit Licence 240701



Should you require any further information, please contact me.

Together, we are changing the way Brokers empower Australian borrowers.

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