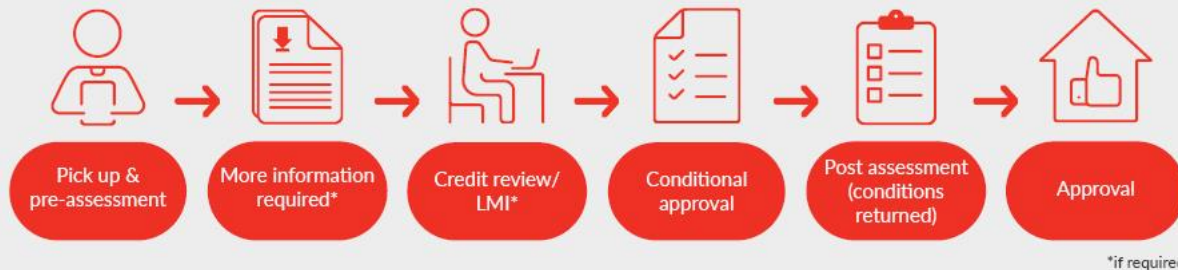




Weekly turnaround time update



Hi,

Our turnaround times as of Monday 29 May 2023* are:

- Pick up & pre-assessment (file review) – **7 business days**
- More information required - **5 business days**
- Credit review/LMI - **2 business days**
- Post assessment (conditions returned) - **5 business days**

***Please note turnaround times change daily.**

The above is based on deals being submitted with all supporting documents as required. Missing information will further impact the above turnaround times for submissions.

Pre-approvals reminder

We are only accepting pre-approval applications for existing P&N members.

Additional documents process reminder

In order to expedite our processes and facilitate quicker pickup of your file by our Broker Assessors, we kindly request that you upload all MIR responses or conditions to ApplyOnline or Loan App. Please note that our Broker Support team will no longer accept these submissions via email. This will ensure a smoother and faster experience for you and your clients.

Process improvement

Please note that from Tuesday 30 May, you will no longer be required to submit the Home Loan Application Form for most applications (with the exception of guarantor deals). ApplyOnline will be updated to reflect this change.

Rates and offers



Should you require any further information, please contact me.

Together, we are changing the way Brokers empower Australian borrowers.

Aaron D'Vaz
Business Development Manager

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Police & Nurses Limited (P&N Bank) ABN 69 087 651 876 AFSL/Australian Credit Licence 240701.