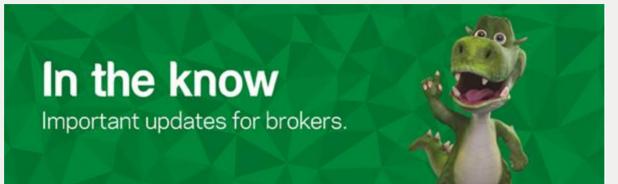
### Apportioning Policy and BrokerHub Online Password Reset.



We'll never ask for your personal details via email or link to a login page. More info: <u>stgeorge.com.au/hoaxemails</u> <u>View online</u>



#### Hi,

At St.George, we're making some important changes, including:

- Replacing the Common Debt Reducer Policy with our new apportioning policies.
- Changes to our Relocation (Bridging) loan Policy.
- New BrokerHub Online Password Reset.

Effective **24 April 2023**, the following changes will apply to all new home loan applications for new and existing customers.

# **New Apportioning Policies**

We will be replacing our Common Debt Reducer Policy with our new apportioning policies:

- Apportioned Shared Commitments policy.
- Apportioning Household Expenses and Shared Commitments spousal same household policy.

The new policies will apply to all new applications submitted on or after **24 April 2023** and may allow:

#### Apportioned Shared Commitments

For existing joint commitments with a non-applicant (who is also not a spouse of the borrower), these can be apportioned based on the higher amount of the repayment, borrower or asset ownership (where applicable) as a percentage under the Apportioned Shared Commitments policy.

#### Apportioning Household Expenses and Shared Commitments

Borrowers with joint expenses and commitments with a spouse (same household) who is also a non-applicant to be assessed on the borrower's portion of any joint expenses and commitments based on their income as a percentage of the total household income, instead of a declared percentage.

## Changes to Relocation (Bridging) loans

We are also making changes to the way we assess Bridging loan applications.

Effective **24 April 2023**, the maximum allowable LVR will be 80% based on the peak debt. This means that bridging loan arrangements with interest capitalisation and mortgage insurance up to 90%, will no longer be available.

We are also introducing a 'sale equity rule' - this includes a 15% margin on the property value for any selling costs and any potential reduction to the property value or sale price, instead of these costs being calculated separately.

Another important change to be aware of is that we can no longer accept a scenario with the property to be sold as standalone security, both sale and purchase properties will need to be included as security.

The following Bridging loan scenarios will also be removed from policy effective **24 April 2023**:

- Bridging loan for construction purposes with no end debt.
- Bridging loan to purchase vacant land.
- Bridging loans without a purchase i.e customers moving into a nursing home, construction only where borrowers already own land.
- Bridging loan with Lenders Mortgage Insurance (LMI).
- Equity release before clearing Bridging loan within 12 months (for example, to purchase another property).
- Bridging loan applications with additional supporting collateral for example, linked to an investment property loan.
- Bridging loans are not available for Shared Equity Guarantee.
- Retaining an existing bridging loan as it is required to be cleared and closed with customer funds or by new loan proceeds.

Standard pipeline policy applies. Applications submitted prior **24 April 2023** will continue to be assessed under the current policies.

# **BrokerHub Password Reset**

Great news! You asked and we listened. You can now reset your BrokerHub password online instead of emailing us.

Once you have selected to reset your password, you'll need to successfully answer a set of security questions (must get 4 out of 6 questions correct), once completed you will be able to choose your new password.

A reminder that you can update your security questions anytime under 'Profile' > 'Security Questions'.

If you have been locked out due to multiple unsuccessful login attempts, you will need to contact us to reset your password.

You've got questions? We've got time to talk



Visit stgeorge.com.au/brokers



Thanks,

Your St.George team



St.George acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We pay our respects to Australia's First Peoples, and to their elders, past, present and future.

Accessibility support: At any time, you can inform us how you would prefer to be contacted. If you are deaf and/or find it hard hearing or speaking with people who use a phone, you can reach us through the National Relay Service (NRS). To use the NRS, you can register here: <a href="https://www.infrastructure.gov.au/media-communications-arts/phone/services-people-disability/accesshub/national-relay-service">https://www.infrastructure.gov.au/media-communications-arts/phone/services-people-disability/accesshub/national-relay-service</a>

Visit <u>St.George Access and Inclusion</u> for further information on our accessible products and services for people with disability.

Things you should know:

Conditions, credit criteria, fees and charges apply. Based on St.George Bank's credit criteria, residential lending is not

available for Non-Australian resident borrowers. More information available at stgeorge.com.au/brokers.

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