

Important Updates

Personal Loan Minimum Document Checklist

Our checklist has been updated and is **effective immediately**. This will be updated and available in the Broker Portal in due course. In the interim please use the attached checklist.

Bank Statement Requirements

Further to communications sent 18th April 2023 and 20th April 2023, we confirm **90 days** bank statements are required for the below.

Effective **Monday 24th April 2023**, Bank statements will now be required for all applications that fall in the below price bands:

- Variable rate loans with an interest rate > 18.00% p.a.
- Fixed rate loans with an interest rate > 22.00% p.a.

We require you, the broker, to:

- **Provide the bank statement prior to submitting the application** - if the bank statement is not provided upfront, the application will be returned, and you will need to resubmit the application. Note, if time lapse is >30days the customer will be reassessed.
- The bank statement provided must be one of the following:
 - Manual Upload → Official bank statement in PDF format. We do not accept photos or scans or any other format.
 - Illion Reference No → if the broker has already completed Illion bank scrapping for the customer please provide the Illion reference number on the application.
- The bank statement provided **must** show transactions of the **customer's primary income**.

The Adviser's 2023 Broker Product of Choice: Non-Banks Survey

We would love for you to get behind us in this survey.

The questionnaire should take no longer than 3 minutes to complete.

[You can contribute to the survey through the link here.](#)



We're here to help

Have questions? We've got answers!
Contact your Relationship Manager

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