

Latitude Cyber Incident Update

Thank you for your continued support and we appreciate your understanding during this time. We will continue to update you as we have more information in the coming days.

Post the ASX announcement issued yesterday, we want to provide an update regarding Broker applications.

Applications waiting funding

Personal Loans – we continue to fund these loans that have passed all stages waiting for funding.

Emotor - we are currently unable to fund any Emotor applications. A further update will be provided in due course.

Applications in progress / New applications

We continue to process new applications based on the information supplied on submission. Please note, applications that require further information will be pended till our Loan Processing team are able to contact you. To ensure your application is not delayed please ensure you supply all the required supporting documentation upfront.

Loan Processing Team

Our Loan Processing Team phone lines are currently unavailable, please contact your Relationship Manager for assistance. If you are unsure who your Relationship Manager is, please email Broker Specialists - broker.specialists@latitudefinancial.com who will be able to provide you with the details of your Relationship Manager.

Latitude Communication with Customers

Please see attached generic example of communication that has been issued to **ALL** Latitude Personal Loan customers which contains further information.



We're here to help

Have questions? We've got answers!
Contact your Relationship Manager

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