

## **Customer Statement Delay - Resolved**

As previously advised on **6 January 2023**, we identified a production issue delaying some customer account statements for **December 2022** from being released.

Our technology team have confirmed all withheld statements are now available via online banking and printed statements have been mailed.

If you have any questions please contact <u>TPB Operations Support</u>.

## Regards, Third Party Banking



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