



Flood Assistance Package (Vic, Tas, NSW)

Third Party Banking has implemented a Flood Assistance Package for impacted customers to ease the financial burden on borrowers. These include:

- Home Loan customers can apply for relief on loans for up to three months
- No loan 'break costs' for customers with a fixed rate who use an insurance payment to pay out their loan

Insurance

Existing customers with CGU home and contents insurance can contact CGU on 13 24 80 to make a claim on their policy.

Financial assistance

If you have a customer who has been affected by the current situation, please encourage them to contact the Mortgage Help Centre on 1300 650 259 to discuss their options and offer advice and support.



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