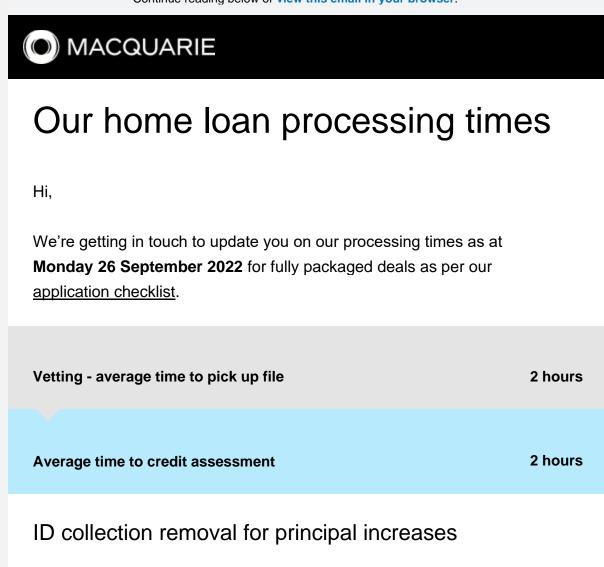
And a VOI update for principal increase applications. Continue reading below or view this email in your browser.



As of today, 26 September 2022, identification documents will no longer be required for principal increases on existing home loans.

To learn more about our principal increase loan application process, please refer to our <u>submission guide</u>.

The timeframe quoted above is an average time to assessment and some files may be assessed before or after this timeframe based on daily volumes. If you haven't received a back channel message (BCM) within 24 hours of our advised timeframe, you can contact the broker support line on 1800 174 945.

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