

New digital customer VOI and ID verification.



We'll never ask for your personal details via email or link to a login page. More info: stgeorge.com.au/hoaxemails [View online](#)

NextGenID is coming



Arriving soon: NextGenID

Secure, digital convenience for customers to complete their VOI and ID checks

Hi,

Great news! We've listened to your feedback and can now tell you our new digital customer VOI and ID verification experience, is coming. Once launched, you will be able to initiate the option for your customers to complete their VOI requirements on ApplyOnline prior to submitting a loan application.

We've partnered with NextGen to provide a smartphone solution for customers to complete their VOI and ID requirements upfront, in only a matter of minutes, before you submit their loan application.

NextGenID will:



Initiate and manage NextGenID via ApplyOnline.



Reduce paperwork from manual identity checks by the broker and the bank.



Reduce MIRs and re-work associated with VOI and ID checks.

NextGenID is fully integrated into ApplyOnline, allowing brokers to initiate the request then remain in control at all stages.

It works like this:

1. Broker requests for NextGenID via ApplyOnline.
2. Applicant is sent an SMS with link to verify ID via mobile web browser.
3. Applicant confirms privacy consent, captures their ID documents and completes 'liveness' test on their smartphone allowing identity to be verified within seconds.
4. Broker receives confirmation that VOI has been completed and a report is automatically attached to 'supporting documents' in ApplyOnline.
5. The NextGenID report is sent as part of other supporting documents for assessment.

Keep an eye on your inbox for more information on NextGenID, coming soon.

You've got questions? We've got time to talk



Visit stgeorge.com.au/brokers



Call [1300 137 532](tel:1300137532)

Thanks,

Your St.George team



Things you should know

Credit criteria, fees and charges apply. Terms & conditions available at stgeorge.com.au/brokers. Based on St.George Bank's credit criteria, residential lending is not available for Non-Australian resident borrowers.

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