

Important changes – Personal Loan Processing Team contact hours

Our Personal Loan assessment service level is currently at 5 working days. The processing team phone lines will continue to be closed for 4 hours per day, between the hours of 10.30am to 2.30pm, for the remainder of this week

We will review this again on Friday 26th August 2022 and will communicate any further changes required.

We appreciate your patience while we work through the backlog of applications. We endeavour to bring the service level back to 24 hours as soon as possible.

Have questions? Just call us on **1800 035 902** to chat or email broker.support@latitudafinancial.com

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