



eSign for home loan documentation is here

We now offer **eSign for home loan documentation**, making it easier to do business with us.

eSign provides an **improved customer experience for home loan document execution** with faster dispatch and return times. Customers can electronically sign their home loan documents on their computer, tablet or smartphone. **eSign speeds up verifications and allows settlement to be booked more quickly.**

[View the eSign Quick Guide for brokers.](#)

For more detailed information, read the [eSign FAQs for brokers.](#)

Guidance for brokers when using eSign for home loan documents:

- All borrowers must consent to electronic signatures as the execution method.
- To choose eSign for home loan documents, brokers must select eSign as the document dispatch method in ApplyOnline.
- Documentation is unable to be sent as a copy to the broker. Brokers can view documents in DocuPREP and discuss with their customers before completing the signing process.
- eSign allows for a hybrid of signatures using both eSign and wet ink signing for document execution. For example, land title documents (mortgages) can be eSigned in NSW, VIC, SA. In all other states, they still require wet signing and will need to be read, printed, signed, witnessed, and posted back to First Mortgage Services Australia.
- If you require access to DocuPREP or need to reset your access, please email DocuPREP Support at docuPREPSupport@au.firstms.com.
- Note that Google Chrome may affect the opening of some documents in the DocuPREP Document Centre. Choose another browser like Microsoft Edge or consult the [eSign FAQs](#) for troubleshooting.

Questions.

Please [contact your BDM](#) if you have any questions or require further information.

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