



Apply Online Status Tracking Enhancement

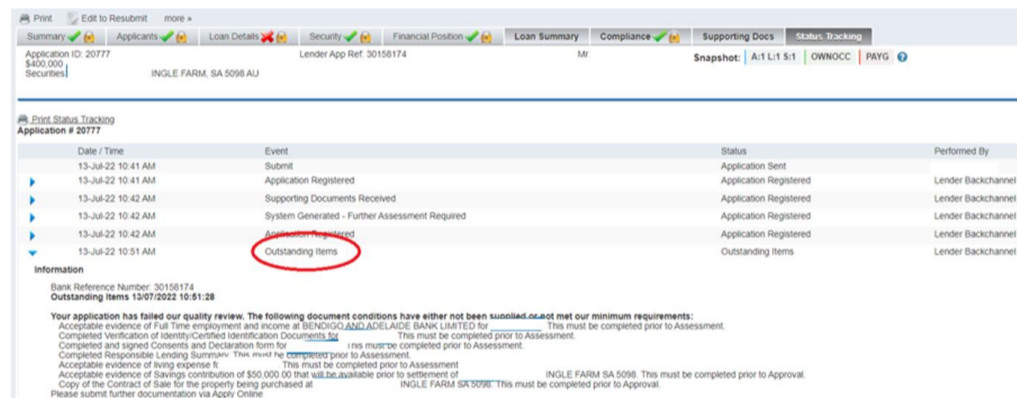
We have introduced a change to how we mark your application status, when waiting for more information.

Your application in the Status Tracking tab will now show as **'Outstanding Items'** in the following instances:

- Your application has not passed our quality check because all the required supporting documentation has not been supplied
- We have referred the application back to you due to incorrect existing applicant or security structure (variations).

This will make it easier to see when we are waiting for additional information.

The backchannel message will specify which items have either not been supplied or are not compliant. Simply check the list of outstanding items and upload via the Approval Checklist in the Supporting Docs tab of ApplyOnline.



If you have any questions, please contact Select Assist on 1300 738 336 or your Partner Relationship Manager.

Regards,
Cosi Lanzoni
Senior Manager Strategic Partners



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