

## October Latest News

Please see below for the latest updates:

- **Scheduled System Maintenance:** On Saturday 13 October, we're conducting system maintenance... ([read more](#))
- **VIC Sales & Purchase Transactions are now Lodged Electronically via PEXA:** On Monday 1 October VIC implemented changes to move to a paperless environment for lodgement, registration and settlement of property... ([read more](#))

**If you have any questions, please contact your Connective Home Loans Essentials Business Development Manager.**

Regards,



**Brett Halliwell**  
General Manager  
Advantagedge Financial Services

## Scheduled System Maintenance

As part of our ongoing program of work to maintain our systems, and to help you deliver the best outcomes for your customers, there will be the following scheduled system outage:

**Start:** 12:00 am (AEDT) Saturday 13 October 2018

**Finish:** 6:00 am (AEDT) Saturday 13 October 2018

### What this means for you

During the outage you will still be able to lodge applications via ApplyOnline, however you will not receive a credit decision or reference number until the systems are restored on Saturday.

### What this means for your customers

During the outage period, customers will be:

- Unable to access StarNet to check their account information or transfer funds however StarCall will still be available.
- Limited to a withdrawal or purchase amount of \$200 via ATM or EFTPOS.

Thank you for your understanding. We apologise for any inconvenience this may cause.

## Victorian Sales & Purchase Transactions are now Lodged Electronically via PEXA

Victoria, like many other states, has implemented changes to move to a paperless environment for lodgement, registration and/or settlement of property transactions.

### Mandatory electronic lodgement via PEXA

As of Monday 1 October 2018, the lodgement of all land registry documentation for a purchase and sales transaction must be processed electronically via PEXA.

### Further support

- [Land Use Victoria – Mandate Announcement](#)

If you have any questions, please contact your Connective Home Loans Essentials Business Development Manager.